

The  
*Hamlin*  
roofing company

*Leading Safely with Quality, Value and Craftsmanship*

***Introducing the future of  
Roofing Service***



# We know The Carolinas...





*Leading Safely with Quality, Value and Craftsmanship*

Presents

TRAC  
TOTAL ROOF ASSET CARE

# Access to all of your roofs in the palm of your hand.

## Go ahead... Push the Button.

Hamlin Roofing Company gives you access to the information on your own terms. Whether you are in your office, at your home or in the field you get to the information you need.



### Sites

Sites gives you access to all your facilities. Search, filter, sort, map and report on the data at the push of a button.



### Reports

Reports allows you to compile the information you need fast with customizable reports that export to Excel.



### Dispatch

Dispatch allows you to get the service you need fast.



### Mobile Access

Hamlin's TRAC Program powered by FCS has mobile platforms that give users remote access to the properties they are responsible for.



**Kinda' gives new meaning to the term "Remote Control".**

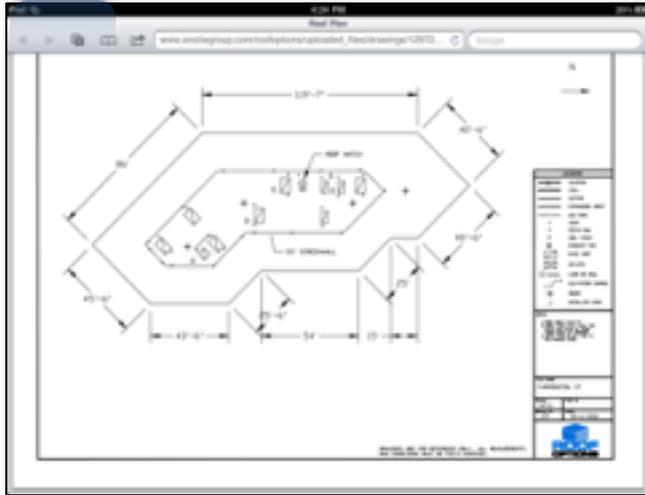
Powered By:



# Easy to access, easy to navigate roof reports.

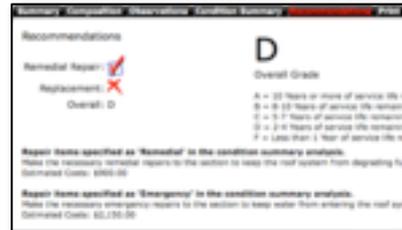


## Site Inspection Reports



The simplicity of the Roof Report is what makes it so popular with facility managers. The information you need in an easy to understand, easy to access format built around a user friendly platform.

### Recommendations



### Observations

Observations in vibrant large pictures and fast loading video.

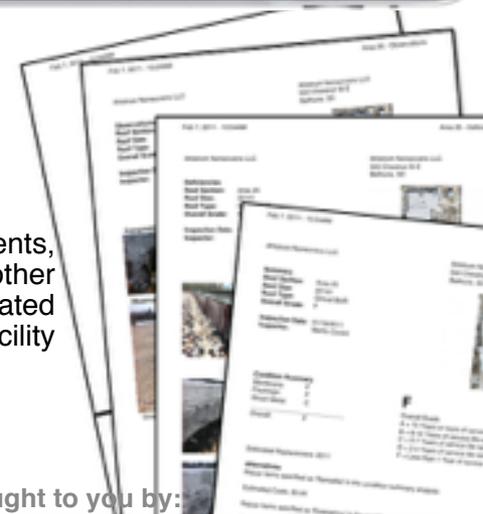


Recommendations driven by quality supporting information and easy to understand grading.

### Print

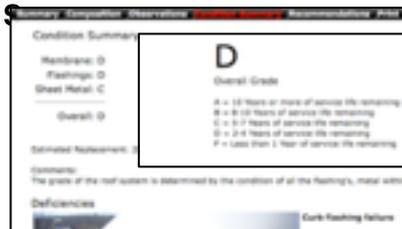


Drawings, attachments, warranties and all other correspondence related to the facility

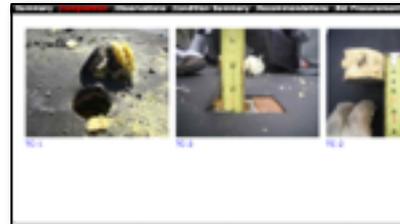


### Condition

Condition summary that quantifies the condition and the expected useful life.



### Composition



Roof core cuts only as applicable

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# Owner Accolades

Property managers acknowledge that their owner customers find high value in the detailed, concise and visual roof reports generated through the TRAC program. Owners quickly understand the overall condition of their roof, where roofing expenditures have been made and the future maintenance requirements needed to prolong the serviceable life of the roof.

# TRAC Inspection Process allows remote auditing and repair approval in real time.

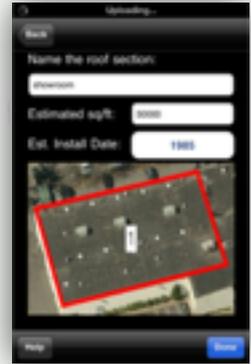
The App connects inspectors to the office so data collection can be monitored in real time.



1. Dispatch



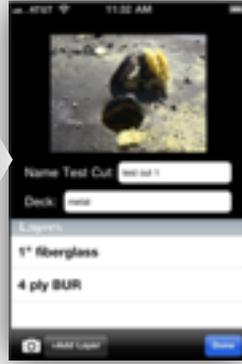
2. Section



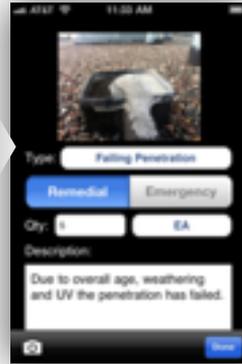
3. Observations



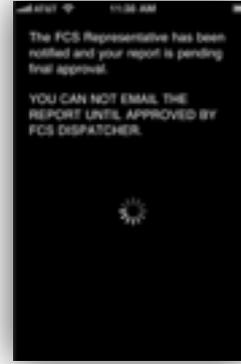
4. Composition



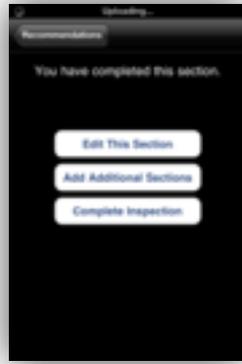
5. Deficiencies



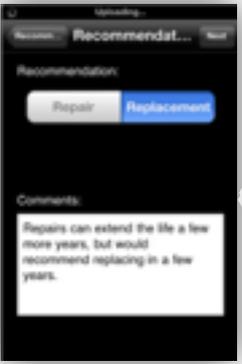
9. Roof Expert Audit



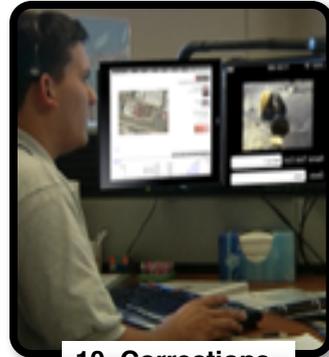
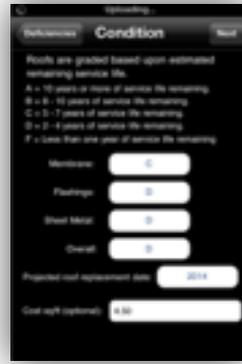
8. Request Approval



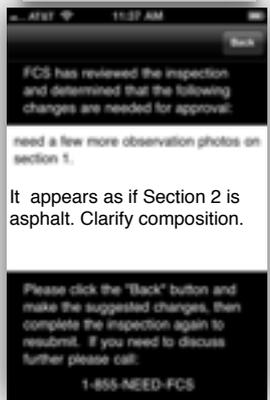
7. Recommendations



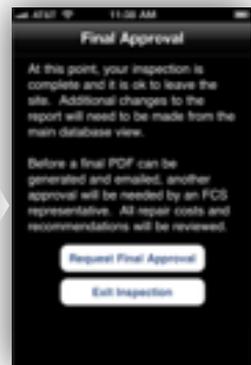
6. Grading



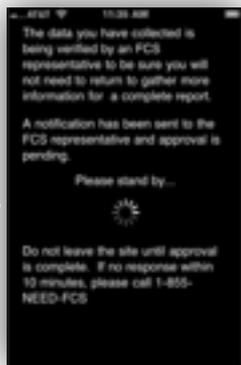
10. Corrections



11. Request Approval



12. Auditing



13. PDF Report Generation on Mobile Device.



The Inspect App guides the inspector through the Inspection Process in a step by step methodology. Data is captured in real time and audited by authorized office personnel. Reports are generated at the same time the inspection data is captured and are completed prior to the inspector coming down the ladder. Reports are viewable via computer, mobile device and/or in PDF format.

### TRAC Maintenance and Repair Service Process

- Roof deficiencies identified through inspection for recommended remedial repairs
- Recommended repairs are documented, scoped, priced and presented for approval
- Upon approval work is scheduled, completed, documented and invoiced
- Value based pricing for labor intensive work

### Hamlin Roofing Current Emergency Leak Repair Process

- TRAC service dispatch process will be activated when initial roof inspections are completed on enrolled roofs
- Until then property managers and owners can access our current emergency repair process by calling (919) 772-8780
- Crew is scheduled with approximate job site arrival time confirmed to the customer
- Pricing
- Documentation



## Highlights of Hamlin Roofing's Fit-up Process

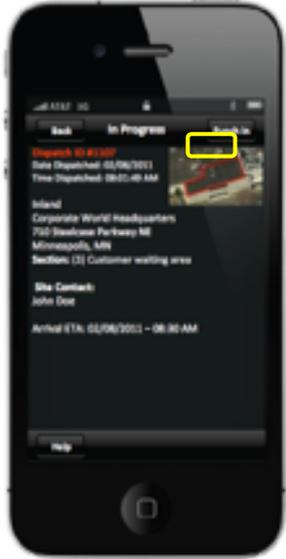
- Renegade tenants
- Voided warranties
- One solution does not fit all
- Communication is key



# Innovative Mobile App keeps you up to date on leak call progress.

The Service Dispatch App connects Hamlin Roofing's Technicians to the Platform and allows the resolution to be confirmed in real time.

## 1. Punch In.



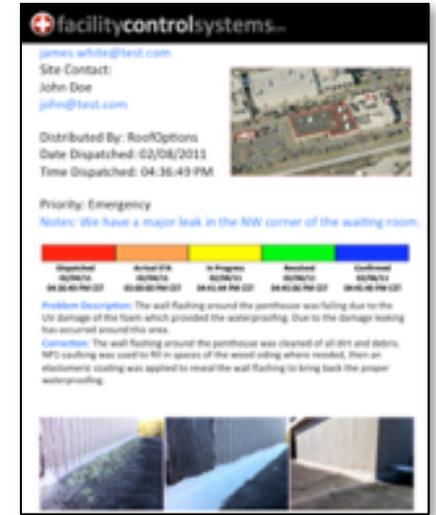
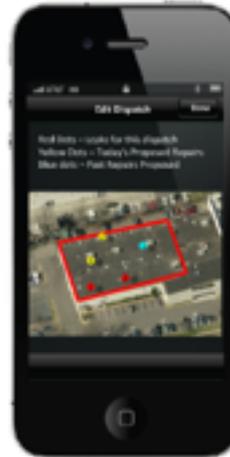
## 2. Problem



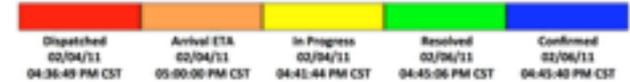
## 3. Solution



## 4. Location



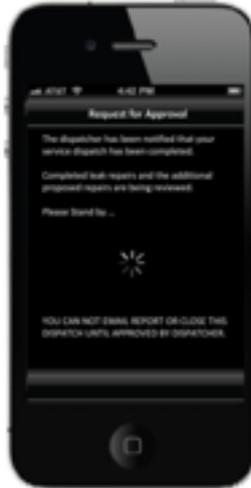
Tracking



## 5. Punch Out.



## 6. FCS Audit



## 7. Invoice



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